



## Privacy Policy Introduction

Powwow VIP and its affiliates (hereinafter referred to as "Powwowvip" or "we") respect and protect the privacy rights of all users who use Powwow services. When you use the services we provide, we may collect and use your with regard to related information, we hope to explain to you through this Privacy Policy how we collect, store, protect and use your personal information, and clearly introduce to you how we handle your personal information. This Privacy Policy is closely related to your use of Powwow's services, so we recommend that you read it completely to help you better protect your privacy.

If you have any questions about this Privacy Policy, you can contact us through the contact information published on our platform. If you do not agree with any of this privacy policy, you should immediately stop using our services. When you use any of the services we provide, you are agreeing to our legal use and protection of your personal information in accordance with this Privacy Policy.

### I. Scope of Application

This Privacy Policy applies to all services we provide. This Privacy Policy applies when you visit our platform website and / or log in to the relevant client to use our services.

It is important to note that this privacy policy does not apply to services provided to you by other third parties. For example, when a third party on our platform provides services to you on our platform, the personal information you provide to the third party does not apply to " Privacy Policy, we are not responsible for the use of the information provided by you by any third party.

#### How we collect information

When we provide services, we may collect, store and use the following information about you. The information is collected to provide you with better, better and more personalised services. The way we collect information is as follows:

#### Information you provide

Information you fill out and / or submit when you register for an account and / or use or pay for the services we provide, including your name, gender, nationality, language, age, phone number, WeChat id, WhatsApp username, zoom pmi, electronic Email, address, payment account and related additional information (such as your province and city, postal code, etc.).

The shared information you provide to other parties through our services, and the information you store when using our services.

#### Information collected during your use of the service.

In order to provide and optimize the services you need, we may collect information about your use of the services, such information includes:

When you use our services or visit our platform web pages, we automatically receive and record information on your browser and computer, including but not limited to your IP address, browser type, language used, access Data such as date and time, software and hardware feature information, and webpage records you require; if you download or use our or its affiliate client software, or visit mobile webpages to use our services, we may

read information about your location and Mobile device related information, including but not limited to device model, device identification code, operating system, resolution, telecommunications operator, etc. ; Log information refers to technical information that the system may automatically collect through cookies, web beacons, or other methods when you use our services to determine your country and language; Information searched or browsed when using our services, such as web search terms you use, URLs of social media pages you visit, and other information and content details you browse or request when using our services;

information about your use of our mobile applications (APP) and other software, and information about your use of such mobile applications and software; The information you communicate through our services, such as the communication account, and the communication time, data and duration; Information (metadata) contained in the content you share through our services, such as the date, time or place of shooting or recording; Information provided and recorded when using our services, including, but not limited to, purchasing courses, booking courses, recordings of courses, etc.

Our cookies do not collect additional information from your computer's browser or hard drive. Most browsers have the option to refuse to store data on your computer to cookies. You can modify the acceptance of cookies or reject our cookies, but we do not recommend you to set this up, as this may in some cases Affects your safe access to our websites and the use of our services.

#### How we use information

Because your information is collected to provide you with services and improve the quality of services, in order to achieve this purpose, we may use your information for the following purposes: Provide you with the services you use, and design, maintain and improve these services; When we provide services, they are used for authentication, customer service, security prevention, fraud monitoring, archiving and backup purposes to ensure the security of the products and services we provide to you; According to your needs, region, age, interests, preferences, etc., to match the Buddy and that suits you; Analyse your use of our services, so that we can better understand how you access and use our services, so as to respond to your personalized needs, such as language settings, location settings, personalised help and Buddies or IELTS Instructors, Or otherwise respond to you and other users; When you use our services, we may use your information to send email, news or push notifications to your device. If you do not want to receive this information, you can choose to cancel the subscription on the device according to our relevant prompts; Recommend to you content that may be of interest to you, including but not limited to sending you product and service information, or displaying personalised third-party promotional information to you through the system, or communicating with us with your consent Partners share information so they can send you information about their products and services; Software certification or management software upgrade; to provide you with more relevant ads in lieu of generally served ads; Let you participate in surveys about our products and services, or promotions and sweepstakes; Other uses with your permission.

#### How we share information

We assume the confidentiality of your information and will not sell or rent any of your information. We will only share your information with third parties in the following cases: Get your consent or authorisation in advance; According to the provisions of laws and regulations or the requirements of administrative or judicial institutions; Share your personal information with our affiliates; Provide your personal information to trusted partners and let them process this information for us in accordance with our instructions and in accordance with our Privacy Policy and any other appropriate confidentiality and security measures; If you are a qualified intellectual property complainant and have filed a complaint, you should disclose it to the respondent at the request of the respondent so

that both parties can handle possible rights disputes; Only by sharing your information can you provide the services you need or handle your dispute or dispute with others. For example, in a transaction created on our platform, if any party to the transaction fulfills or partially fulfills the transaction obligations and requests for information disclosure, we will provide the user with necessary information such as the contact information of the counterparty to the transaction in order to Facilitate the completion of a transaction or the resolution of a dispute; If you violate the US relevant laws and regulations or our relevant agreements or rules, you need to disclose to third parties; Find, prevent or deal with fraud, security or technical issues; To protect the interests of users and the public in emergency situations; To protect the legitimate rights and interests of us and its affiliates or users.

### How do we protect your personal information

To ensure the security of your information, we strive to take all reasonable physical, electronic and management security measures to protect your information so that your information will not be leaked, damaged or lost, including but not limited to SSL, information encryption Storage, data center access control. We also strictly manage employees or outsourced personnel who may have access to your information, including but not limited to taking different authority controls according to different positions, signing confidentiality agreements with them, and monitoring their operations. We will provide corresponding security measures to protect your information and provide reasonable security guarantees according to the existing technology. We will try our best to prevent your information from being leaked, damaged or lost.

Your account has security protection functions, please keep your account and password information properly. We will ensure that your information is not lost, misused and altered by security measures such as backing up to other servers and encrypting user passwords. Notwithstanding the aforementioned security measures, please also understand that there are no "perfect security measures" on the information network.

When using our platform services for online transactions, you inevitably disclose your personal information, such as bank account information, contact information or postal addresses, to the counterparty or potential counterparty. Please protect your personal information and provide it to others only when necessary. If you find that your personal information is leaked, especially your account and password are leaked, please contact our customer service immediately so that we can take corresponding measures.

### Protection of minors

Under 18 years of age shall be referred to as "Minors".

Minors must not create their own Powwow user account without the consent of a parent, grandparent or legal guardian (collectively referred to as "guardians") over 18 years of age must be aware and give their permission.

Before collecting minors' personal information, we will remind minors and their guardians to read this Privacy Policy, and inform them of the scenarios in which we collect and process minor's personal information, and the information security protection measures we take; We will collect and process minor's personal information only with the authorisation and consent of the minor's guardian, and strictly process this part of the personal information with the consent of the guardian or if necessary to protect the minor; We have provided a way for minor's and their guardians to refuse the above collection and processing. Minor's and their guardians can contact us through the contact us webpage; In general, we will not collect personal information that is not related to the realisation of the corresponding functional scenarios described in this privacy policy; if it is necessary for business needs to collect and process beyond the agreed purpose and scope, we will specifically inform the minor's guardian and get their

consent beforehand; We will strictly set the information access rights under different functions to control the scope of minor's personal information. Minor's and their guardians also enjoy the rights of the subject of personal information as described in Article 5 of this Privacy Policy; Protect minor's personal information in accordance with domestic personal information laws, regulations and standards, storage requirements and protection measures shown in this Privacy Policy. In order to better protect the information protection of minors, we will designate a special person to be responsible for the protection of minor's personal information. If you have any questions, you can contact us by sending an email to the contact us webpage.

### Change

We may amend the terms of this Privacy Policy from time to time, and such amendments form part of this Privacy Policy. If such amendments result in a substantial reduction in your rights under this Privacy Policy, we will notify you by alerting or sending you an email or otherwise in a prominent place on the platform. In that case, if you continue to use our services, you agree to be bound by this revised Privacy Policy.